



**Crestwood Condominium Association  
P. O. Box 321185  
Birmingham, AL 35232  
(205) 852-2010**

**Effective January 1, 2023, all financial transactions and communications must be accomplished through Buildium.**

**What this means to you:** You will need to log into Buildium to pay your monthly HOA fees and submit any maintenance requests (<https://crestwoodcondos.managebuilding.com/Resident/portal/>). If you are currently using Buildium, this should not represent a change for you. If you are not currently using Buildium, please email us at [crestwoodth@yahoo.com](mailto:crestwoodth@yahoo.com) no later than December 10, 2022 for Buildium onboarding.

**What happens if you do not pay your bill on Buildium:** If your HOA or water bill is not paid on Buildium, then it will be considered late and late fees will apply. Water will be disconnected after 90 days of non-payment.

**Do I need an email account:** You will need an email account in order to use Buildium. If you do not have an account, we suggest that you have someone in your family set one up for you. You will need to email [crestwoodth@yahoo.com](mailto:crestwoodth@yahoo.com) from that email account no later than December 10, 2022 so that you can be onboarded to Buildium in time for your January 10, 2023 HOA and water payment.

**How do I use Buildium to submit a maintenance request:** Once logged into Buildium, click on requests then create request as shown below. Maintenance requests received any other way (i.e. by email or verbally) will not be addressed.



We realize that this new policy might be an inconvenience to you, but it is the only way that we can accurately and efficiently control finances and communications.

Thank you for your cooperation.

The CCA Board